

Statewide Interoperability Governing Board

Adoption of Technical Work Group

December 13, 2011

Background

- Multiple work groups exist today
 - Lewis and Clark County accepted role for Short-Term Operational Support when IM dissolved.
 - Short Term Executive Management Team Established a Technical Team.
 - Operational & Technical Team responsibilities and participation overlap.

Operational Support Group

- Responsibilities:
 - Daily operation, monitoring and maintenance of the system
 - Help desk function (logging and tracking of calls for assistance)
 - Spare Parts warehouse, inventory and tracking
 - Resource List of people and vendors to assist with system maintenance

Technical Support Group

- Roles and Responsibilities:
 - Contract Administration
 - Project Management
 - Central Point of Contact
 - Site, Equipment and Network design support
 - Regional Technical Support
 - Training
 - Grant Review & Recommendations

Problem Statement

- Overlapping Roles and Responsibilities
- Duplication of Resources
- Who is in Charge
- Management & Accountability

Recommendation

- Establish a Technical Working Group with responsibility to evaluate and develop technical and operational recommendations to the SIGB supporting the development and operation of a statewide public safety Communications system for use by local, state, federal, and tribal public safety responders.

Technical Work Group

- TASKS:
 - Develop A Technical Support Resource List
 - Develop Recommended Spare Parts List and staging locations
 - Development of Operational Processes and Procedures
 - Preventive Maintenance Plan
 - Trouble call response and escalation Plan
 - Change Management
 - Development and recommendation of equipment and utilization procedures
 - Development of technical and user training materials and resources.

SIGB Technical Support Group

- Membership:
 - Local Government, 4 members
 - MDT, MHP, SITSD, State User Group
 - Local Government 4 Members
 - Lewis and Clark County, Richland County, Flathead County, and Hill County
 - Federal, 2 Members
 - FBI and Air Force
 - Other 3 members
 - Paid Fire, Volunteer Fire and EMS

Discussion

- Your action today should be the consideration and decision to formalize a technical working group and to prioritize immediate needs based on SIGB priorities.

Questions?